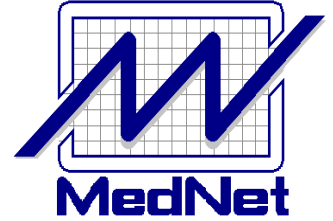


MedNet Saudi Arabia LLC

General Agents in KSA: M.O.K. Al Esayi Est.
Tel : 644-4448
Fax : 642-3692
Jeddah, Saudi Arabia



Network (Provider to MedNet) Billing Procedures:

Resubmission Procedures:

1. Claims should be resubmitted within 15 days after the provider has received the rejected claims (As mentioned in Bordereau (MedNet Statement of Account)).
2. Claims should be submitted and arranged as they are located on the Statement of Account, including net and gross amounts.
3. Copy of the relevant Bordereau (MedNet Statement of Account) should be included with the resubmission.
4. Enclosure of rejection information, including any additional data requested by MedNet to accurately process claim. Note: This includes a copy of the utilized SOAP or VISA Forms.
5. It is requested that resubmitted batches should be submitted through our Branches or by Hand or via courier.
6. Providers with batches that need face-to-face clarification with MedNet employees can schedule these appointments for Sunday and Wednesday mornings from 8:00 AM until 12:00 Noon. Employees will not be available for discussions outside of these hours. These measures are being implemented to increase claims payment activity.